

Microfinance Awards Ceremony

During the 4th Eastern India Microfinance Summit 2018 on 14th of December 2018 at The Park, Kolkata

AMFI-WB proposes to recognize contribution of various institutions towards Microfinance and are reaching out to all players within the Microfinance domain covering Universal banks, SFBs and MFIs & other players in microfinance domain. The three main categories are:

1. *NBFC-MFIs*
2. *NGO-MFIs*

The award was sub-categorized by the following for award purpose:

1. *Description of the Digital Innovation initiative across business model, service delivery, customer experience, etc.*
2. *Description of the client centric initiatives across products, distribution, service delivery, customer relationship management, customer experience, marketing etc.*
3. *Description of the East India coverage.*
4. *Description of the Risk management initiatives.*
5. *Description of the credit plus activities.*

All the entries submitted in the prescribed format had been screened by the **KPMG** team for completeness and relevance and evaluated by a pre-jury panel, comprising of senior practitioners from **KPMG** India.

For NBFC-MFI category:

1. *Description of the Digital Innovation initiative across business model, service delivery, customer experience, etc. – The award was given to Satin Credit Care Network Ltd.*
2. *Description of the client centric initiatives across products, distribution, service delivery, customer relationship management, customer experience, marketing etc. – The award was given to Arohan Financial Services Ltd.*
3. *Description of the East India coverage - The award was given to Arohan Financial Services Ltd.*
4. *Description of the Risk management initiatives - The award was given to Muthoot Microfin Ltd.*
5. *Description of the credit plus activities - The award was given to Arohan Financial Services Ltd.*

For NGO-MFI Category:

1. *Description of the Digital Innovation initiative across business model, service delivery, customer experience, etc. – The award was given to Seba Rahara.*
2. *Description of the client centric initiatives across products, distribution, service delivery, customer relationship management, customer experience, marketing etc. – The award was given to Gram Vikas Kendra.*
3. *Description of the credit plus activities - The award was given to STEP (Sampurna Training & Entrepreneurship program)*

1. Special Awards Category:

Appreciate & Honour Presented to Force Ten Technologies in Graceful Appreciation of 15 years of Outstanding Support and Service to the Microfinance Institutions in the Field of Technology

2. Special Awards Category:

Appreciate & Honour Presented to DHFL Pramerica Life Insurance Co Ltd. (DPLI) In Graceful Appreciation for Its dedicated services & commitment to promote Financial Inclusion in India

Apart from that, the following Banks and MFIs had been felicitated & honoured by Association of Micro Finance Institutions - West Bengal (AMFI-WB) for their contribution & support towards Microfinance industry in West Bengal & India:

- 1. City Union Bank, Kolkata.*
- 2. IDFC Bank Ltd, Kolkata.*
- 3. UCO Bank, Head Office, Kolkata.*
- 4. Canara Bank, Circle Office, Kolkata.*
- 5. Bank of Borada, Regional Office, Kolkata.*
- 6. Syndicate Bank, Regional Office, Kolkata.*
- 7. HSBC Bank*
- 8. Indusind Bank, Regional Office. Kolkata.*
- 9. Southindian Bank, Regional Office, Kolkata.*
- 10. Federal Bank, Regional Office, Kolkata.*
- 11. Indian Overseas Bank, Regional Office, Kolkata.*
- 12. Vijaya bank, Regional Office, Kolkata.*
- 13. Karur Vysya Bank, Kolkata.*
- 14. State Bank Of India, LHO, Kolkata.*
- 15. Tamilnad Mercantile Bank, Kolkata.*
- 16. Catholic Syrian Bank, Salt Lake Branch.*
- 17. Punjab & Sind Bank, Zonal Office, Kolkata.*
- 18. Allahabad Bank, Head Office, Kolkata.*
- 19. Punjab National Bank, Circle Office, Kolkata.*
- 20. Bank of India, Zonal Office, Kolkata.*
- 21. Karnataka bank, Kolkata.*

The following Microfinance Companies had been felicitated:

- 1. Kumbakonak Association of Microfinance, Lucknow, Uttar Pradesh*
- 2. Sarbadi Microfinance Pvt Ltd,*